

Another Class Super Story...

Coomber & Co. is a Taxation Accounting and Business Advice Services Firm based in Greenslopes, Queensland. Read about why they chose Class Super as their SMSF accounting software solution and learn more about the benefits that Class Super can bring to your business.

About Class Super

Class Super is a Self Managed Super Fund (SMSF) accounting software solution, the first in Australia to be delivered to client desktops via the web.

Class Super's on-line system provides a complete SMSF administration solution and provides simultaneous on-line access for accountants, administrators, financial advisers, trustees and auditors ensuring the processing and reporting needs of everyone involved with the fund are catered for.

Why Class Super stands out from other software providers:

- Automated Daily Transaction Data Feeds From Banks, Brokers and Wraps
- Daily ASX Share Prices And Managed Fund Unit Prices
- Automated Dividend & Distribution Processing
- Comprehensive Telephone & Online Support Included
- Real-Time On-line Client Portfolio Reports via Class Super FundWeb
- No Software Installation Or Ongoing IT Maintenance Required

About Coomber & Co.

Coomber & Co. was established in 1972, by David Coomber with the assistance of his late father George Coomber who had been an Accountant and Businessman since 1946.

Specialising initially in Taxation Accounting and Business Advice Services, the firm grew rapidly over the years and as a sign of the firm's qualities, it still retains some of its earliest clients from the early 1970s. That is not to say that it does not seek to innovate as times change. Indeed as new technologies become available, they are readily embraced to ensure that clients receive the best service possible at an affordable price.

In 1987, specialist Financial Planning was introduced to provide an additional range of services. This extends to Superannuation, Pensions, Risk Insurance, Finance and Mortgages.

As the needs of their clients have become more complex Coomber & Co. has begun providing Estate Planning & Administration and SMSF Administration and Audit services.

Coomber & Co.

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Sandra Elwood,
Assistant Accountant

■ Why We Implemented Class Super And The Results So Far

"We first heard about Class Super after having just changed from using MYOB to BGL's software for the administration of our SMSFs. We processed two super funds through the BGL software, and found the training and support severely lacking.

When we rang/emailed the BGL support centre it could take up to 48 hours to receive a response to our query. This meant days of downtime waiting for BGL to get back to us, so when we heard about the Class Super software, we thought why not give it a try.

We contacted Class Super and arranged a webinar demonstration. We were very impressed! The Class Super software seemed a lot more user friendly than the BGL software.

We initially processed in Class Super a 2009 internal super fund that had been processed in BGL as a comparison. There was no comparison - Class Super out-did BGL by a mile. Not only did it take a lot less time to process the fund in Class Super, processing the transactions was a lot less cumbersome. If we had a query in regards to processing the transactions, we called the Class Super support centre, and received an answer immediately, or if not immediately then within the next ½ hour, instead of the next 48 hours we sometimes had to wait with BGL.

We have also found the reports in the Class Super software to be more user friendly, not only for us but for the clients as well. For example we found the Statement of Taxable Income Report in the BGL software quite complicated to read, whereas the same report in Class Super is quite straight forward.

With the data feeds from the various banks and share brokers, gathering the information to process our super funds in the Class Super software is much less time consuming.

There have been a few times where the staff at the Class Super support centre had not come across the problems we had with some of our super funds. However they have always come up with a solution in a timely manner.

We cannot speak highly enough of the team at Class Super, from transitions to support, we have always been given the help we have needed in what is such an enormous challenge - changing from one software system to another - and it took far less time than we had ever anticipated."

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Sandra Ellwood
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Transition to Class today

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